

City Council Action Item Cover Sheet

DATE: June 5th Council Meeting

Agenda Item:

Resolution of problems with the Utility Billing System

Question Before Council:

1- Council or City Staff notify each Account Holder for large users the amount over or under billed.

2- Publish the names and amounts of each Account Holder over or under billed.

3 - Approve contract with out-side specialist to review billing system and develop new approach to
billing for water and wastewater - estimated cost is \$24,000

Person/Group Initiating Request:

Public Works and Streets Commission

Item Summary/Background:

The problems with the current Utility Billing System began about 3 years ago. There are 2 major
problems: 1) is the improper billing of the large users where they either under or over billed for services
2) double billing for capital improvements (this was fixed on the May 2019 billing. It is also possible there
are other problems. The problem was uncovered late in 2018. There were 3 PW&S Commission
meetings. The April meeting where this recommendation was developed included input and discussions
with commissioners, staff, and members of the audience.

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Agenda Item:

Review and possible relocation of North Entry speed zones & Request for a crosswalk analysis from Diversity Drive to the Overleaf property.

Question Before Council:

Request to ODOT for review of North entry speed zones and consider moving them farther north. The request is based on the doubling of the number of apartments on Diversity Drive and the location of the new fire-station. Please cc YRFPD.

Person/Group Initiating Request:

Public Works and Streets Commission

Item Summary/Background:

The relocation on the north speed zones were raised during Emergency Preparedness Committee based on discussion with YRFPD during their Board Meeting.
