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# Achieve your goals with Matrix Consulting Group

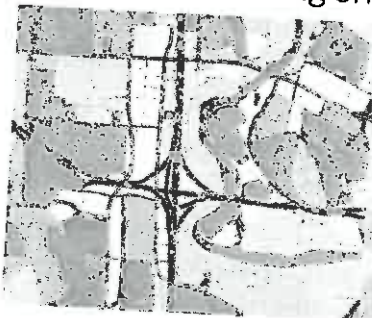
FIND OUT HOW >>

Explore our service areas



The leader in local government consulting

What we're working on now



## Patrol Beat Redesign

How mapping helped the Raleigh PD to better serve their community

FIND OUT MORE >>



## Fire Deployment and Management

How we're helping clients improve fire and EMS service delivery

FIND OUT MORE >>

200+ projects for major cities

800+ cities

200+ counties

40+ states

In the news



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# Public Works & Utilities

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With experience encompassing over 150 studies of parks and recreation agencies across the country, Matrix consultants provide comprehensive analysis of staffing and programs, master and strategic planning, customer service, and park condition assessments, among other types of studies.

Click on a subject area below to learn more about the services we provide and view samples of our work:

**Organizational assessments – roads, fleets, facilities, parks, water, and wastewater**

**Determine the most efficient organizational structure to promote effective communications, resource utilization, and managerial control**

Ensuring that a public works organization's management skills are maximized requires a combination of effective communications, staff expertise, reporting capabilities, and continual assessment of service level appropriateness.

The Matrix Consulting Group has worked with dozens of public works departments by taking a systematic approach in effectively organizing component functions to optimizing spans of control, determining appropriate staff skills, and using metrics to ensure accountability for results.

**Case Study: Northampton, MA**

**Staffing analysis**

**Infrastructure assessments**

**Preventive maintenance needs**

**Fleet management**

**Engineering analysis**

**Asset and maintenance management**



# Financial

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## Administrative

## City / County / State

## Community Development

## Corrections

## Emergency Communications

## Financial

## Fire & EMS

## Fleet

## Higher Education

## Law Enforcement

## Parks & Recreation

## Public Works & Utilities

Cost allocation plans, user fee studies, development impact fee studies, and other types of financial analysis are a core area of expertise for Matrix, with our experience comprising more than several hundred studies for organizations across the country.

Click on a subject area below to learn more about the services we provide and view samples of our work:

### Full cost allocation plans

**Better understand your organization by identifying and allocating indirect costs to receivers and justifying transfers from non-general fund sources**

Through staff interviews and research, we will identify departments and programs that support or provide services benefitting other areas. Allocation metrics will then be developed to ensure that indirect costs are distributed fairly and equitably.

We will work with finance staff to ensure understanding of the plan and it's methodologies, as well as how to utilize the informational outputs.

A documented plan will provide justification for inter-fund transfers, as well as ensure that cost for service studies account for appropriate jurisdictional overhead.

### Case Study: Cupertino

### Super Circular compliant cost allocation plans and indirect cost rates

### Cost of services

### User fees

### Development impact fees / Nexus Studies

### Billable/hourly rates



# City / County / State

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## Administrative

### City / County / State

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#### Fleet

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#### Parks & Recreation

#### Public Works & Utilities

A core area of expertise for the firm is to conduct studies of entire city and county organizations, as well as agencies at the state level, bringing in subject matter experts from a wide range of fields to provide detailed analysis in each area.

Click on a subject area below to learn more about the services we provide and view samples of our work:

## City and County

### Organizational assessments

#### Studying organizations in their entirety allows for a focused evaluation of the linkages between functions

The interaction between different areas of an organization can be critical to their success, such as the role that human resources plays in keeping police department positions filled. These studies also provide a neutral assessment of all functions in an agency.

The Matrix Consulting Group has worked with scores of local government entities to evaluate this cross organizational impacts, improve business processes through streamlining and technology, and to prioritize the best use of resources now and into the future.

#### Case Study: Greenbelt, Maryland

#### Strategic planning

#### Staffing analysis

#### Management analysis

#### Customer service

#### Shared services

## State

### Administrative services

### Organizational and staffing analysis