

Response to the complaint for City Council

Kathryn Perkins Complaint dated 7/29/11

Todd & Kate,

Since May 30, 2011 of this year, we had our first renter at Sea Star, while setting up the home for a rental we had several boxes, which were sitting near the garage and needed to go to the dump.

I received my first phone call from the neighbor directly across the street. After receiving her call about the trash I had been to the home 2-3 times picking it up, she knew this because she stood watching me in the window, knowing. After she watched me several times picking the trash up, she made a call to both the homeowner and the city of Yachats. I was trying very hard to keep it under control until the truck came to take it to the dump. The 2nd call came because the light facing their home had been turned on, Perkins said it shines in their bedroom, within minutes I drove across town and told the renters to please turn it off. I taped the light and put a note to keep off. I had one more call about the light and did the same, we have since taken the bulb out. The 3rd call came as I had moved into the home next door to the Perkins, the trash had a raccoon dump the trash can over, we were there within 10 minutes as we were right there. The other 3 calls have been about cars parked in front of homes and the last was this last weekend, there was a car parked on the grass(one wheel).As we set this home up and I had taken a few items to the Sea Star, I noticed Mr. Perkins mowing his lawn, I stopped my car and grabbed a business card, introduced myself and asked him to call me anytime he had a problem. I have answered and responded all 7 times, so I feel their complaint is unjustified, they have been taken care of each and every time. Not once did Mr. Perkins say that the property manager for Sweethomes was available and responded to his complaints either by letter or verbal comments to the City Council? I have lived across the street from these Sweethomes Rentals and find every renter to be respectful, nice family people, very quiet. Would the Perkins rather than have a vacant home, possibly being vandalized because it doesn't sell or have families creating wonderful memories to share, and patronizing our stores and restaurants!

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Wendy Snidow  
Property Manager  
Sweet Homes Rentals, Inc.  
Yachats, Oregon