



November 19, 2014

The Honorable Ronald Brean  
Mayor  
City of Yachats  
PO Box 345  
Yachats, OR 97498

Dear Mayor Brean,

Containing costs and efficiently managing our operations are critical to our goal to provide customers with the best value possible. Like every business, Charter faces rising costs that require occasional price adjustments.

As a result, customers in your community will be notified of the following price adjustment through a billing statement message on or after November 21, 2014:

*Due to rising programming costs, effective with your January billing statement, pricing will be adjusted for the Broadcast TV Surcharge from \$5.00 to \$5.25. This reflects charges assessed to Charter by broadcast TV stations.*

We remain committed to providing excellent communications and entertainment services in your community and in each of the communities we serve. If you have any questions about this change, please feel free to contact me at [cara.trautmann@charter.com](mailto:cara.trautmann@charter.com).

Sincerely,

  
Cara Trautmann  
Government Affairs