

March 30, 2014

To: Ron Brean, Mayor

Council Members: Lynne Dimmick, Barbara Frye, Greg Scott, and Sandy Dunn

Subject: Great Job!

I have periodically booked the Commons in the past for private, View the Future, and Trails Committee events. City office staff has been very accommodating throughout the years. Recently with a complex booking, I found the new system so user friendly. Leon was able to catch some errors I made and helped me correct those easily. I like the new system very much. It is quite user friendly and the immediate response from Leon to get clarity and sort details have been most helpful to avoid mistakes at the last minute.

No doubt, you hear complaints a lot. I wanted to tell you what a user-friendly system that has been developed with booking the Commons. Leon's conscientious oversight and response is key.

Best regards,

Joanne Kittel

Trails Development Leader, Yachats Trails Committee